

Privacy Policy | FAYE DESIGN

FAYE DESIGN is responsible for the processing of personal data as described in this privacy policy. We highly value the protection of your privacy and ensure that your personal data is handled securely. In this privacy policy, we explain how we collect, use, store, and protect your personal data.

1. What personal data do we collect?

We collect the following personal data:

- **Name:** to correctly process and deliver your order.
- **Address details:** for shipping your order.
- **Email address:** for communication about your order and possible updates.
- **Phone number:** if necessary, for contacting you about your order.
- **Payment information:** when you make a payment, your payment details are collected through a reliable payment provider.

2. Why do we collect personal data?

We use your personal data for the following purposes:

- **Order processing:** to process your order, deliver it, and keep you informed about its status.
- **Customer service:** to assist you with questions or issues related to your order.
- **Communication:** to inform you about changes to our services, products, or terms.
- **Payment processing:** to process payments through a secure payment system.

3. How long do we retain your personal data?

We do not retain your personal data longer than necessary for the purposes for which we collected it unless a longer retention period is required by law. For example:

- Data used for processing orders and payments is retained for up to **7 years** to comply with tax obligations.
- Data related to communication with us may be retained as long as you are a customer and thereafter for a period necessary for archiving or legal obligations.

4. How is your personal data protected?

We take appropriate technical and organizational measures to protect your personal data against loss, theft, or misuse. Our website uses encryption (SSL certificate) to secure data during transmission. Payments are handled through secure payment systems that meet the highest data security standards.

5. Do we share your personal data with third parties?

We only share your personal data with third parties in the following cases:

- **Payment providers:** to process your payment, we may share your data with our payment partners (e.g., iDEAL, PayPal).
- **Shipping companies:** to deliver your order, we may share your address details with a delivery service.
- **Legal obligations:** we may share your data with authorities if required by law (e.g., in cases of fraud or tax audits).

We will never sell or rent your data to third parties for commercial purposes.

6. What are your rights?

You have the right to access, correct, delete, or transfer your personal data (data portability). You can also object to the processing of your personal data or withdraw your consent, where processing is based on your consent.

If you wish to exercise any of these rights, please contact us using the contact information below.

7. Contact information

If you have any questions about this privacy policy or wish to exercise any of your rights, please contact us:

FAYE DESIGN

Schoenerhof 8

3181 NR Rozenburg

Email: info@fayedesign.nl

Phone: +316 24 34 39 07

8. Changes to this privacy policy

We may update this privacy policy from time to time, for example, due to new legislation or changes in our services. We advise you to regularly review this privacy policy. The latest version is always available on our website.

This privacy policy was drafted on **February 8th 2025**, and was last updated on **February 8th 2025**.